

Dashboard - Bug #48465

mgr/dashboard: Using FQDNs fails for embedding of Grafana

12/04/2020 04:26 PM - Patrick Seidensal

Status:	Triaged	% Done:	0%
Priority:	Low	Spent time:	0.00 hour
Assignee:	Patrick Seidensal		
Category:	dashboard/monitoring		
Target version:			
Source:		Affected Versions:	
Tags:	user-experience	ceph-qa-suite:	
Backport:	octopus	Pull request ID:	
Regression:	No	Crash signature (v1):	
Severity:	5 - suggestion	Crash signature (v2):	
Reviewed:			

Description

Description of problem

When FQDNs are used for Ceph Dashboard, loading the embedded Grafana will fail, as the URL used for the iframe is not a FQDN. The dashboard will show

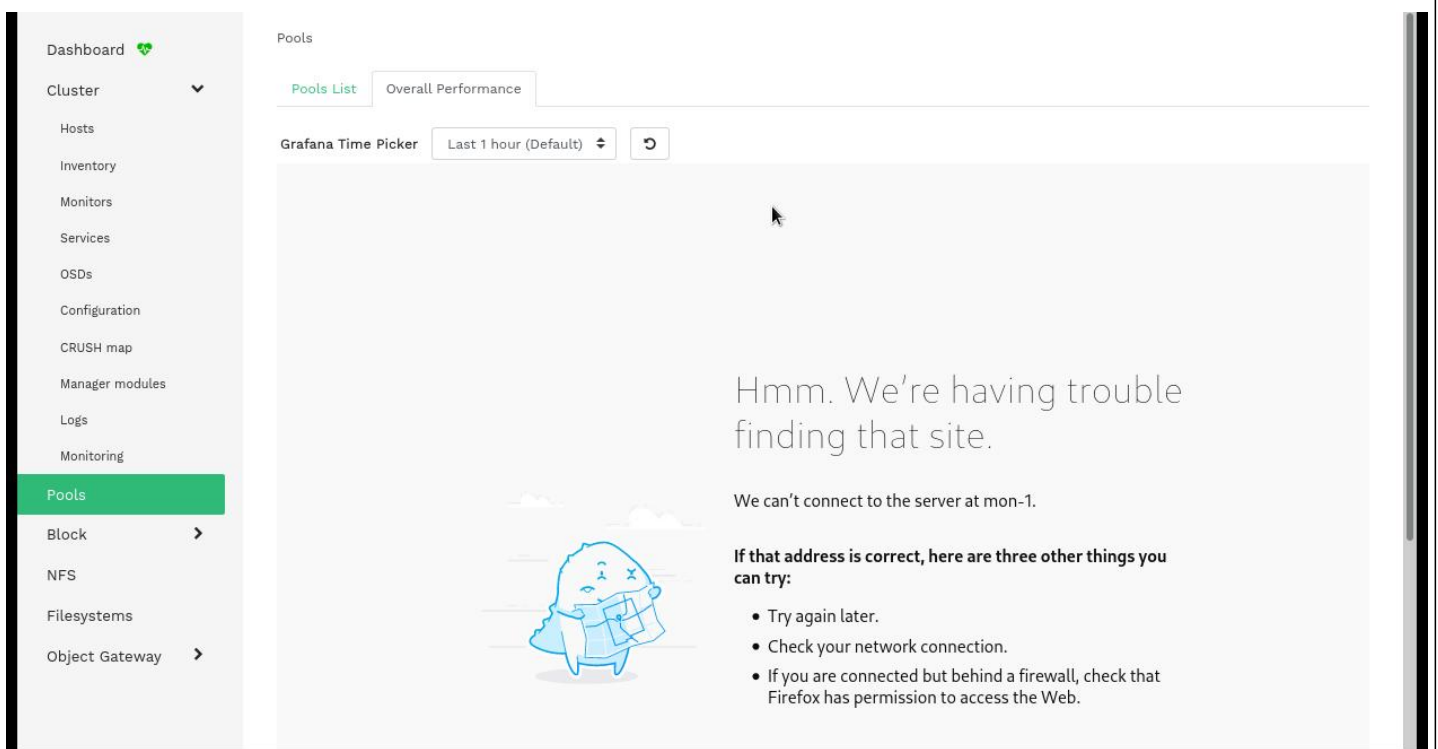
Environment

- ceph version string: Octopus
- Browser used (e.g.: Version 86.0.4240.198 (Official Build) (64-bit)): Firefox

How reproducible

Deploy a cluster in a network which requires FQDNs.

Actual results



The screenshot shows the Ceph Dashboard interface. On the left is a navigation sidebar with 'Pools' selected. The main content area shows the 'Pools' page with a 'Grafana Time Picker' set to 'Last 1 hour (Default)'. Below this, a large error message is displayed: 'Hmm. We're having trouble finding that site. We can't connect to the server at mon-1. If that address is correct, here are three other things you can try: Try again later. Check your network connection. If you are connected but behind a firewall, check that Firefox has permission to access the Web.'

Expected results

A more helpful error message, indicating to the user probable causes of or potential solutions to the issue.

Related issues:

Related to Dashboard - Feature #47386: mgr/dashboard: enable different URL fo...

Resolved

History

#1 - 12/09/2020 07:29 PM - Ernesto Puerta

Have you tried setting the FQDN URL in the GRAFANA_API_URL?

#2 - 12/17/2020 01:33 PM - Ernesto Puerta

- Status changed from New to Triaged
- Priority changed from Normal to Low
- Severity changed from 3 - minor to 5 - suggestion

This is partly mitigated by a proper config provided by: <https://tracker.ceph.com/issues/47386>

#3 - 12/17/2020 01:33 PM - Ernesto Puerta

- Related to Feature #47386: mgr/dashboard: enable different URL for users of browser to Grafana added

#4 - 04/15/2021 05:16 PM - Ernesto Puerta

- Project changed from mgr to Dashboard
- Category changed from dashboard/monitoring to dashboard/monitoring

Files

grafana_cant_connect.png

76.7 KB

12/04/2020

Patrick Seidensal