

## sepia - Bug #47980

### sepia: openvpn can't finish tls handshake

10/26/2020 02:14 AM - Xuehan Xu

<b>Status:</b>	Resolved	<b>% Done:</b>	0%
<b>Priority:</b>	Normal		
<b>Assignee:</b>	adam kraitman		
<b>Category:</b>	User access		
<b>Target version:</b>			
<b>Source:</b>		<b>Reviewed:</b>	
<b>Tags:</b>		<b>Affected Versions:</b>	
<b>Backport:</b>		<b>ceph-qa-suite:</b>	
<b>Regression:</b>	No	<b>Crash signature (v1):</b>	
<b>Severity:</b>	3 - minor	<b>Crash signature (v2):</b>	
<b>Description</b>			
Recently, I can't connect to any of the sepia machines, and my openvpn keep prmopting the following error:			
<pre>Oct 26 09:50:15 ceph01v openvpn[4145186]: Mon Oct 26 09:50:15 2020 UDP link remote: [AF_INET]8.43.84.129:1194 Oct 26 09:51:15 ceph01v openvpn[4145186]: Mon Oct 26 09:51:15 2020 TLS Error: TLS key negotiation failed to occur within 60 seconds (check your network connectivity) Oct 26 09:51:15 ceph01v openvpn[4145186]: Mon Oct 26 09:51:15 2020 TLS Error: TLS handshake failed Oct 26 09:51:15 ceph01v openvpn[4145186]: Mon Oct 26 09:51:15 2020 SIGUSR1[soft,tls-error] received, process restarting Oct 26 09:56:15 ceph01v openvpn[4145186]: Mon Oct 26 09:56:15 2020 TCP/UDP: Preserving recently used remote address: [AF_INET]8.43.84.129:1194 Oct 26 09:56:15 ceph01v openvpn[4145186]: Mon Oct 26 09:56:15 2020 UDP link local: (not bound) Oct 26 09:56:15 ceph01v openvpn[4145186]: Mon Oct 26 09:56:15 2020 UDP link remote: [AF_INET]8.43.84.129:1194 Oct 26 09:57:15 ceph01v openvpn[4145186]: Mon Oct 26 09:57:15 2020 TLS Error: TLS key negotiation failed to occur within 60 seconds (check your network connectivity) Oct 26 09:57:15 ceph01v openvpn[4145186]: Mon Oct 26 09:57:15 2020 TLS Error: TLS handshake failed Oct 26 09:57:15 ceph01v openvpn[4145186]: Mon Oct 26 09:57:15 2020 SIGUSR1[soft,tls-error] received, process restarting</pre>			
I can ping 8.43.84.129, but can't telnet to port 1194.			

### History

#### #1 - 10/26/2020 05:00 PM - adam kraitman

- Category changed from Infrastructure Service to User access
- Status changed from New to In Progress
- Assignee set to adam kraitman

#### #2 - 10/28/2020 08:02 AM - Xuehan Xu

hi, adam, this seems to be a problem with my own network, please feel free to close this ticket, sorry for the bother.

#### #3 - 10/28/2020 12:47 PM - adam kraitman

- Status changed from In Progress to Resolved

#### #4 - 10/29/2020 09:42 AM - Xuehan Xu

Um...Adam, I have a need for teuthology-kill access, could you grant that to me? Thanks:-)