

mgr - Bug #37917


SSO: Raw error message shown when logged in with non existent ceph user

01/15/2019 10:44 AM - Alfonso MH

Status:	Resolved	Start date:	01/15/2019
Priority:	Normal	Due date:	
Assignee:	Alfonso MH	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:	v14.0.0	Reviewed:	
Source:		Affected Versions:	
Tags:		ceph-qa-suite:	
Backport:		Pull request ID:	26058
Regression:	No		
Severity:	3 - minor		

Description

When Single Sign-On is enabled in Ceph Dashboard and you log in with an existing username in your identity provider that it does not exist in ceph, you get a raw error message when redirected to dashboard from identity provider:



```
status: "400 Bad Request"
version: "3.2.2"
detail: "550 error - Username 'foo' does not exist."
*traceback: "Traceback (most recent call last):
  File \"/usr/lib/python2.7/site-packages/cherrypy/_cprequest.py", line 656, in respond
    response.body = self.handler()
  File \"/usr/lib/python2.7/site-packages/cherrypy/lib/encoding.py", line 188, in
    call
  File \"/usr/lib/python2.7/site-packages/cherrypy/_cptools.py", line 221, in wrap_in
    return self.new_handler(innerfunc, *args, **kwargs)
  File \"/ceph/src/pybind/mgr/dashboard
  /services/exception.py", line 88, in dashboard_exception_handler
    return handler(*args, **kwargs)
  File \"/usr/lib/python2.7/site-packages/cherrypy/_cpdispatch.py", line 34, in
    call
  File \"/ceph/src/pybind/mgr/dashboard/controllers/_init_.py", line 535, in inner
    ret = func(*args, **kwargs)
  File \"/ceph/src/pybind/mgr/dashboard/controllers/saml2.py", line 74, in auth_response
    .format(username))
HTTPError: (400, '550 error - Username 'foo' does not exist.')
```

Proposal: To create a more user-friendly "UserDoesNotExist Page" with a link to perform a logout in the identity provider, so you can return to login.

History

#1 - 01/15/2019 11:02 AM - Alfonso MH

- Description updated

#2 - 01/15/2019 11:04 AM - Alfonso MH

- Description updated

#3 - 01/21/2019 03:15 PM - Alfonso MH

- File sso-user-does-not-exist.png added

- Status changed from New to Need Review

SSO - User does not exist:

Sorry, the user does not exist in Ceph.

Please check your credentials with your Ceph administrator.

If you want to return to login (you'll be logged out from your Identity Provider):

click [here](#)



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#4 - 01/21/2019 03:21 PM - Alfonso MH

- Assignee set to Alfonso MH

#5 - 01/21/2019 03:42 PM - Lenz Grimmer

- Pull request ID set to 26058

#6 - 02/01/2019 02:47 PM - Ju Lim

I'd like to suggest either of the following text to be shown (my preference is [#2](#)):

Option 1:

Sorry, the user does not exist in Ceph.

Click [\[\[here\]\]](#) to retry. You'll be logged out from the Identity Provider when you retry logging in.

Option 2:

Sorry, the user does not exist in Ceph.

Return to [\[\[Login Page\]\]](#). You'll be logged out from the Identity Provider when you retry logging in.

#7 - 02/05/2019 10:05 AM - Laura Paduano

Ju Lim wrote:

I'd like to suggest either of the following text to be shown (my preference is [#2](#)):

Option 1:

Sorry, the user does not exist in Ceph.

Click [\[\[here\]\]](#) to retry. You'll be logged out from the Identity Provider when you retry logging in.

Option 2:

Sorry, the user does not exist in Ceph.

Return to [\[\[Login Page\]\]](#). You'll be logged out from the Identity Provider when you retry logging in.

Hi Ju, thanks for your suggestions! I'd prefer option 2.

#8 - 02/05/2019 10:27 AM - Lenz Grimmer

Ju Lim wrote:

I'd like to suggest either of the following text to be shown (my preference is [#2](#)):

Option 1:

Sorry, the user does not exist in Ceph.

Click [\[\[here\]\]](#) to retry. You'll be logged out from the Identity Provider when you retry logging in.

Option 2:

Sorry, the user does not exist in Ceph.
Return to [\[\[Login Page\]\]](#). You'll be logged out from the Identity Provider when you retry logging in.

Thanks for these suggestions - Option 2 is fine for me, too.

#9 - 02/05/2019 12:19 PM - Alfonso MH

- File *sso-user-does-not-exist-v2.png* added

After suggestions:

Sorry, the user does not exist in Ceph.

Return to [Login Page](#). You'll be logged out from the Identity Provider when you retry logging in.



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#10 - 02/11/2019 12:44 PM - Lenz Grimmer

- Status changed from Need Review to Resolved

- Target version set to v14.0.0

Files

sso-no-ceph-user-error.png	49.6 KB	01/15/2019	Alfonso MH
sso-user-does-not-exist.png	617 KB	01/21/2019	Alfonso MH
sso-user-does-not-exist-v2.png	617 KB	02/05/2019	Alfonso MH